

CONDITIONS OF SALE

- A The customer agree to purchase and have installed and the Company agrees to supply and install units and materials as specified in the form of order.
- B This order includes all the terms of the Contract and no representations warranties statements or undertakings whether oral or in writing shall form part of the Contract and no purported variations of these conditions shall have any legal effect unless the same shall be in writing and signed by a Director of the company and attached hereto.
- C Orders are individually made and materials not used in their intended location in the customer's premises cannot be credited or re-processed by the Company. Accordingly, no alteration can be accepted.
- D All prices quoted are subject to V.A.T at the current rate at the time of supply. Payment of the total price (less any deposit paid) shall be made by the customer immediately upon installation of the materials.
- E All supply and installation orders are subject to a technical survey in respect of which the customer agrees to allow the Company Surveyor and installer access to the property and on the result of which the Company reserves the right to cancel the order. All monies paid in respect of any windows or doors ordered will be refunded. On supply only orders, the customer must ensure that all structural requirements are adequate and all sizes are correct.
- F Property in the units and the materials shall remain with the Company until all monies outstanding from the customer to the Company whether under this or any other Contract shall have been settled in full and the Company reserves the right to remove any units or materials in the event of any account being unpaid.
- G The Company will take all responsible care to carry out the work without causing damage to the customer's premises but will not accept liability for making good or matching any interior or exterior finishes replacing internal and external tiling. The contract price does not include the repair or replacement of any wood or brickwork found to be defective during the course of carrying out the work unless already included in the Contract. Such additional works as are necessary will be settled in cash by the customer direct to the installer.
- H The company does not undertake to move services, fixtures, or fittings which are ancillary to the basic structure of the property e.g. radiation, pipes, electricity, telephone or television cables and the customer shall remove all household fixtures before work is due to commence and it is the responsibility of the customer to make available the reasonable free use of water and electricity.
- J The Company in the interests of the customer reserves the right to refer back to the customer or his representative should any detail in the order be in any doubt and delivery I be deemed to commence with effect from settlement of all such details. Delivery and or installation times are quoted in good faith but no liability for damages or otherwise shall be incurred by the Company should these times be exceeded.
- K In the event of a defect the seller shall not be deemed responsible for any goods damaged e.g. decor, furniture, or floor coverings. Any damaged sustained should be claimed for on the purchasers household insurance.
- L The Company reserves the right to alter specifications without notice in keeping with our policy of continuous improvements.
- M Elimination or prevention of condensation is not guaranteed.
- N The company will not accept liability for any minor imperfections in glass which are inherent in the handling and manufacturing process of glass including small scratches.
- O This guarantee does not cover glass breakage.
- P Cheques shall be made payable to the Company. Cheques or cash may be handed to the Company's accredited agents or representatives but a copy of the order must be retained by the customer with the payment duly indicated and received thereon.
- Q A 25 year material and powder coat guarantee plus 5 years on moving parts. Whilst every effort is made to colour match all products this cannot form part of the guarantee.
- R Where any work is undertaken by the Company and such work requires any license approval or permission whether pursuant to statute by law or otherwise then responsibility for obtaining such license, approval or permission shall be and will remain at all times with the Customer.
- S In the event of any small finishing or remedial work being necessary on an installation, the cost of that minor work may be debited from the balance which remains due on the day of completion of main part of the contract. The amount debited can be made when the minor work has been completed.
- T The Customer shall pay to the Company interest upon any sum outstanding at the rate of 5% above the Bank of England minimum lending rate from the date that the payment is due until the date of actual payment. A default by the customer in making any payment when due shall be deemed to be a repudiation of the contract by the Customer.
- U Gas vents will be replaced on installation where applicable. At no time will the Company be liable due to vents being of inadequate air flow.